

MCPS Community Tech Support Portal

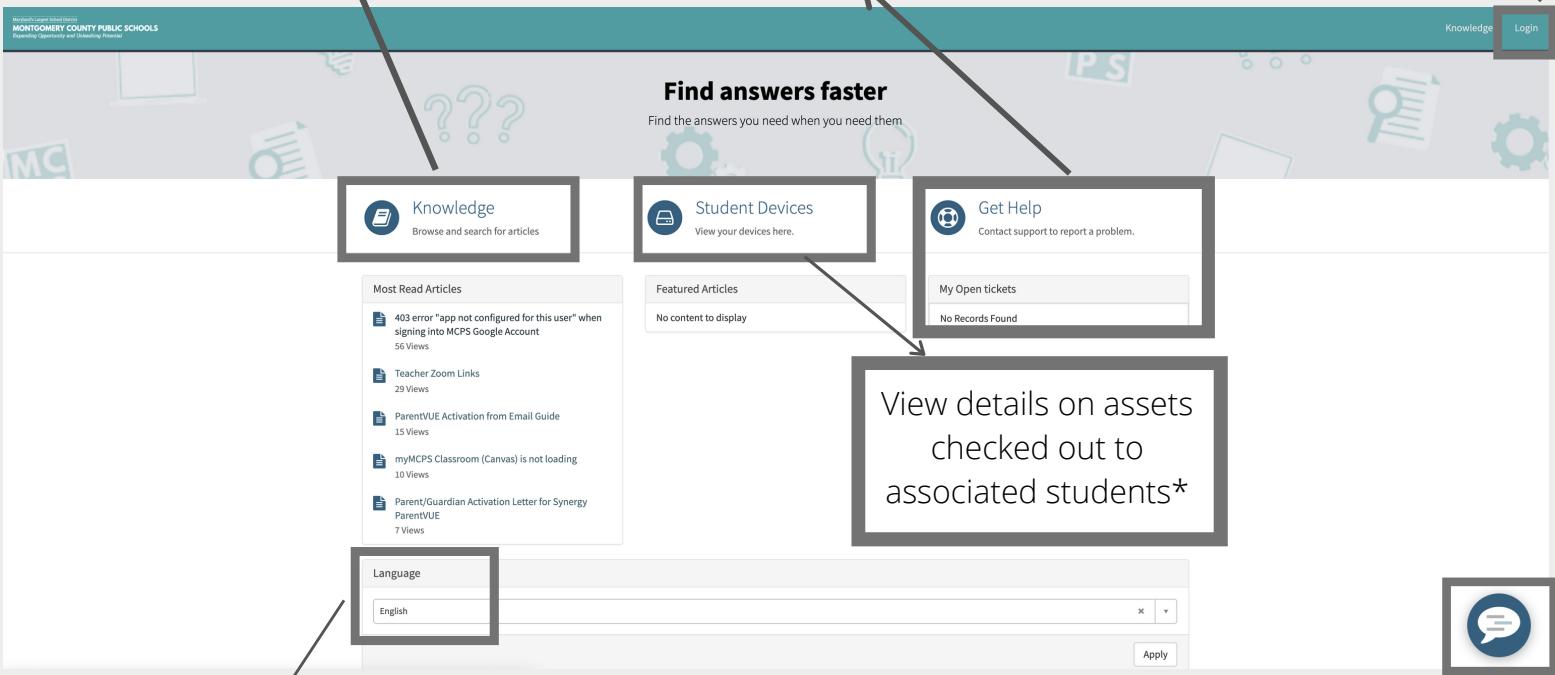
A new portal for parents and guardians to ask for help, monitor open tickets, and find helpful resources.

Check out [this support guide](#).

Search for helpful support guides and screencasts

Fill out a ticket form to submit a request for help.* Monitor open tickets*

Click Login to begin the account activation process



Select language and click Apply to translate the portal and Knowledge Articles

View details on assets checked out to associated students*

Chat with a virtual or live agent*

*Features only available once logged in

Access the portal:

<https://montgomery.service-now.com/csm>