



Filing the FAFSA is an important first step in securing financial aid!

Reasons to file include...

- **There are no income restrictions to file**
- **Filing can determine eligibility for**
 - **work study programs**
 - **state scholarships**
 - **aid/grants & scholarships that are not need-based**
 - **student loans**

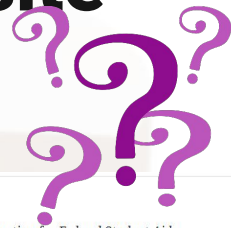
Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION

@ StudentAid.gov

Links to resources to help you file are available on the *College Career Financial Aid & Scholarships* web page @ <https://bit.ly/495kDIT>



Resources to help with filing are available on the FAFSA website



Contact Us

Select a category to see a list of contact centers that can help you.



I'm a Parent
(1 Contact Center)



I'm in Repayment
(6 Contact Centers)



I'm a Student
(3 Contact Centers)

Contact

Federal Student Aid Information Center (FSAIC)

Live Chat

1-800-433-3243

Email

Hours of Operation ^

Monday–Friday: 8 a.m.–10 p.m. Eastern time (ET)

Saturday: 11 a.m.–5 p.m. ET

Sunday: Closed

Closed on all federal holidays.

Hi there! I'm Aidan[®], the financial aid virtual assistant. How can I help you today?

Help with the FAFSA[®] form

Login (FSA ID) issues

I want my loan and grant info

I have a different question

For Help With...

- The Free Application for Federal Student Aid (FAFSA[®]) form and process
- Using your account username and password (FSA ID)
- General program information about federal student aid
- Loan agreement/Master Promissory Note (MPN)
- PLUS loan application for graduate students
- Credit decision appeal
- Endorser Addendum
- PLUS credit counseling
- Loan counseling (entrance and exit)
- TEACH Grant Agreement to Serve or Repay and counseling
- Income-driven repayment plan application, recertification, and changes
- Loan consolidation
- The Public Service Loan Forgiveness (PSLF) Tool on StudentAid.gov

Note: The contact center can discuss FSA ID issues only with the account holder.

StudentAid.gov
1.800.433.3243