

**Systemwide Safety Programs
 Linkages Chart
 FY 2014 - 2019**



CUSTOMER FOCUS

- Use principals' survey results and communication to collect data related to customer needs and satisfaction with unit services
- Ensure thorough, timely communication with customers related to services and assistance
- Improve customer knowledge of unit functions and services
- Develop relationships with customers, partners, and other stakeholders through direct interaction and outreach activities
- Assist in ensuring partner operations are consistent with safety and health requirements

LEADERSHIP

MISSION: Systemwide Safety Programs (SSP) works to establish and maintain a safe and healthful learning and working environment for students, staff, contractors, and visitors through:

- Guidance, direction, and support to schools, departments, and offices
- Employee training
- Oversight and development of employee and student safety and health programs
- Championing safety procedures and practices
- Regulatory compliance activities

VISION: To drive effective and efficient programs and services supporting a safe and healthful learning and working environment.

VALUES:

- Learning, Relationships, Respect, Excellence, Equity, and Integrity Success for every student and employee
- Continuous improvement of business processes to best serve our customers
- Commitment to the health and safety of our students, employees, contractors, visitors, and communities
- Providing effective and efficient services based on objective, professional judgment
- Creativity, innovation, and flexibility
- Respect, equity, integrity, and professionalism
- Teamwork
- Transparency and accountability

**ORGANIZATIONAL PERFORMANCE
 RESULTS**

- OSHA-recordable injury/illness incidence rate
- On-time completion of mandatory safety training
- OSHA-recordable injury/illness severity rate
- DART (Days Away, Restricted, Transferred) rate

WORKFORCE FOCUS

- Continuously improve unit staff technical knowledge, skills, and abilities
- Identify professional development opportunities for unit staff
- Implement individual Professional Development Plans for unit staff
- Evaluate and identify training needs for unit staff and develop plans to address these needs
- Determine responsibilities/functions critical to the unit mission
- Request appropriate resources to achieve the unit mission

STRATEGIC PLANNING

GOALS:

- Effectively control student and staff safety and health hazards
- Systemwide compliance with applicable safety and health regulations
- Customers and stakeholders value safety and health programs
- Customers and stakeholders understand SSP's mission and functions
- SSP business processes and activities are integrated with systemwide business operations

OBJECTIVES:

- Review and update SSP web site
- Increase communication and outreach
- Identify, evaluate, control, and prevent safety and health hazards
- Propose systemwide initiatives for achieving compliance with safety and health regulations

PROCESS MANAGEMENT

- Evaluate existing processes and measurements, identify key processes and measurements
- Update key processes and measurements to ensure value and purpose
- Collaborate with partners and stakeholders to develop additional processes as needed
- Ensure processes promote effective support for customers and partners

**MEASUREMENT, ANALYSIS, AND
 KNOWLEDGE MANAGEMENT**

- Monitor incurred workers' compensation costs
- Evaluate staff safety training, identify additional training needs
- Identify and implement staff safety training improvements
- Collect available state and national organizational safety performance measures for benchmarking
- Enhance availability of student and staff safety and health requirements and guidelines for customers, partners, and other stakeholders